

American Express General Terms & Conditions

- This offer is valid only on applying new American Express® Platinum ReserveSM Credit Card issued by American Express Banking Corp. in India.
- American Express is neither responsible for availability of services nor guarantees the quality of the goods/services and is not liable for any defect or deficiency of goods or services so obtained/availed of by the Cardmembers under this offer. Any disputes with regard to the quality of goods/services availed shall be taken up with the service establishment directly. American Express shall have no liability whatsoever with regards to the same.
- American Express shall not be liable whatsoever for any loss/damage/claims that may arise out of use or non-use of any goods or services availed by Cardmember under this offer. American Express reserves its absolute right to withdraw and/or alter any of the terms and conditions of the offer at any time without prior notice.
- Nothing expressed or implied in the program shall in any way waive or amend any of the terms and conditions of the existing Cardmember agreement with the Card issuer.
- American Express reserves the right to extend or withdraw the offer at any time.
- Any disputes arising out of and in connection with this program shall be subject to the exclusive jurisdiction of the courts in the state of Delhi only.

Acquisition Campaign: Terms and Conditions

- **Offer:** Prospects will receive Noise Master Buds Max Headphones subject to payment of first-year fee within first 60 days of Cardmembership.
- The offer is applicable for those prospects only who have completed their application and successfully applied for the American Express® Platinum ReserveSM Credit Card via Affiliate platform between 29th April 2026 - 14th May 2026 (**both days included**).

Card Product	Offer
American Express® Platinum Reserve SM Credit Card	Noise Master Buds Max Headphones

- **This offer is valid from 29th April 2026 - 14th May 2026 (both days included).**
- To know more about the Noise Master Buds Max Headphones, [click here](#) (By clicking on this link, you will be redirected to a third party website)
- The Noise Master Buds Max Headphones will be delivered to CM's registered address within 120 days of limited time offer end date. In case the limited time offer is extended, the new limited time offer end date will be considered for delivery timelines w.r.t. such extended limited time offer.
- Post Card approval on payment of first-year fee within first 60 days of Cardmembership, Cardmember will be eligible for Noise Master Buds Max Headphones.
- The card should be approved/decided within 90 days of Application generation.
- This benefit will not be given to prospect applications which are received via any other channels, such as Member Get Member program, upgrade being offered to existing Cardmembers and American Express Colleague Card Offer, etc.
- The Noise Master Buds Max Headphones will be delivered to the Cardmember on their registered address subject to payment of first-year fee within first 60 days of Cardmembership.

The Noise Master Buds Max Headphones will be delivered within 120 days of limited time offer end date.

- This offer is not linked to any other Limited Time Offers and Welcome gift benefit.
- If the “Noise Master Buds Max Headphones” are returned to American Express after the first delivery attempt, the Cardmember will get another opportunity to update their address as per process specified above within 120 days from the first date of unsuccessful delivery attempt.
- Attempt or reattempt to deliver the “Noise Master Buds Max Headphones” will be made only at the registered address. Second attempt will be made 120 days after the date of first unsuccessful delivery attempt in case it is returned due to any reason.
- Reattempts will be made only till 31st December 2026, no escalations or queries will be handled post this date.
- In case the cardmember has shifted from registered address, they need to ensure that their primary address is updated with American Express.
- If the cardmember chooses to update the registered address, the below condition applies –
 1. They will need to update their address by submitting a certified copy of any one Officially Valid Document (OVD) to American Express before referring their friend to claim this offer.
 2. They may send the certified copy of the Officially Valid Document (OVD) from their registered email ID to addresschange@aexp.com or, they can also share the Officially Valid Document (OVD) via post/courier to: American Express Banking Corp. Cyber City, Tower 'C', DLF Building No. 8, Sector 25, DLF City Phase II, Gurgaon - 122002, Haryana.
 3. Please click [here](#) for more information.
- For any queries related to Noise Master Buds Max Headphones the cardmember can email to help@nexxbase.com with the subject line “Warranty service for Master Buds Max-AMEX CARD”. Call Center- Master Series Helpline: 022 68056280, operating from 10 AM to 5 PM, Monday to Saturday.
- American Express shall not be responsible for, nor assume any liability in relation to, the quality, performance, defects, or after-sales service of the Noise Master Buds Max Headphones. Any quality-related issues, claims, or grievances shall be solely addressed and resolved by Noise.
- The Card must be active and in good standing at the time of delivery, failing which American Express reserves the right to cancel fulfillment of the product.
- Under the terms of this limited-time offer, eligible cardmembers will receive one Noise Master Buds Max Headphones in one of the following colors: Silver, Titanium, or Onyx. Specific color allocation is strictly subject to inventory availability.
- The color of “Noise Master Buds Max Headphones” cannot be changed under any circumstances.
- American Express reserves the right to change/withdraw the Terms and Conditions of the offer at any time without prior notice.
- The offer can be used only in conjunction with the American Express® Platinum ReserveSM Credit Card and cannot be combined with any other promotion or offer.
- Any participation by the prospect is purely voluntary.
- As part of the application process, Cardmembers would be required to go through a Video KYC process on application platforms of American Express®.

- The American Express Card will be issued at the sole discretion of American Express and that it is subject to its processing criteria. American Express reserves the right to decline any application.
- American Express Card application would be processed after the prospect provides all the necessary information required to process the application including providing the necessary KYC documents. American Express® may also request for the KYC/Income documents. American Express® reserves the right to decline any application in case a customer does not provide the KYC/Income/other documents as asked for and, in the manner, as acceptable to American Express®. The request for card application may impact applicant's bureau score including that of Credit Information Companies (CICs) as authorized by Reserve Bank of India.
- American Express® reserves the right to reject any application basis the information provided and due to any missing / incorrect / incomplete details.
- Offer cannot be redeemed in cash or any other form.
- Nothing expressed or implied in the offer shall in any way waive or amend any of the Terms and Conditions of the existing Cardmember agreement with American Express®. For Most Important Terms and Conditions (MITC), please visit <https://www.americanexpress.com/in/legal/most-important-terms-conditions-agreements.html>